

INFORUM 2011
Brussel / Bruxelles

19 May 2011

Cloud computing for libraries

~~Annahme~~ ~~Drage~~ ~~des~~ ~~Untertitel~~ ~~masters~~
durch Klicken bearbeiten
Product Manager EMEA
OCLC

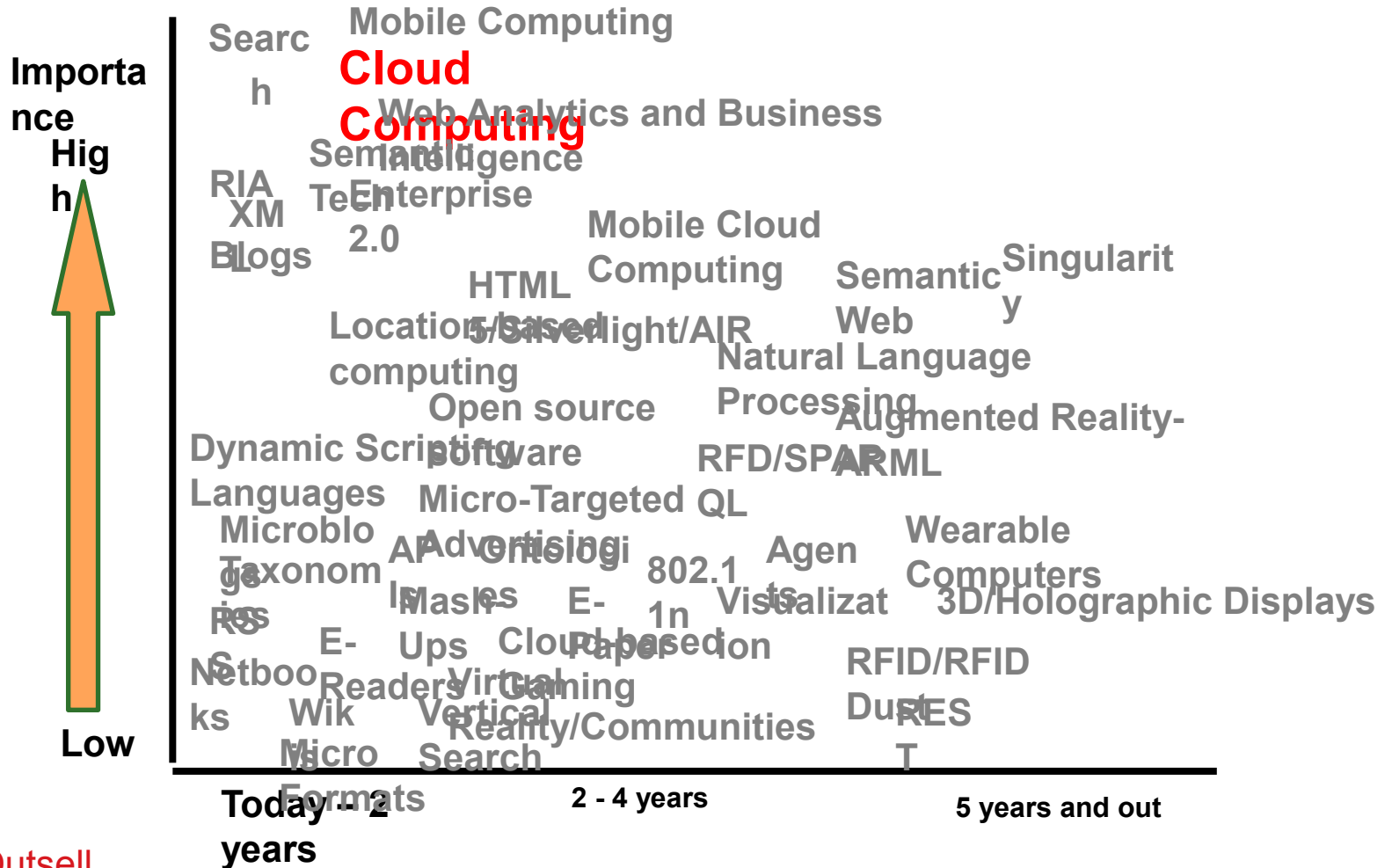


OCLC™

The world's libraries.
Connected.

- **Changing Perceptions of Cloud Computing**
- **Cloud Computing for Libraries**
- **Beyond a mere Cloud Concept
for Library Management Services**

Cloud Computing - a major trend



Cloud Computing - What is it?

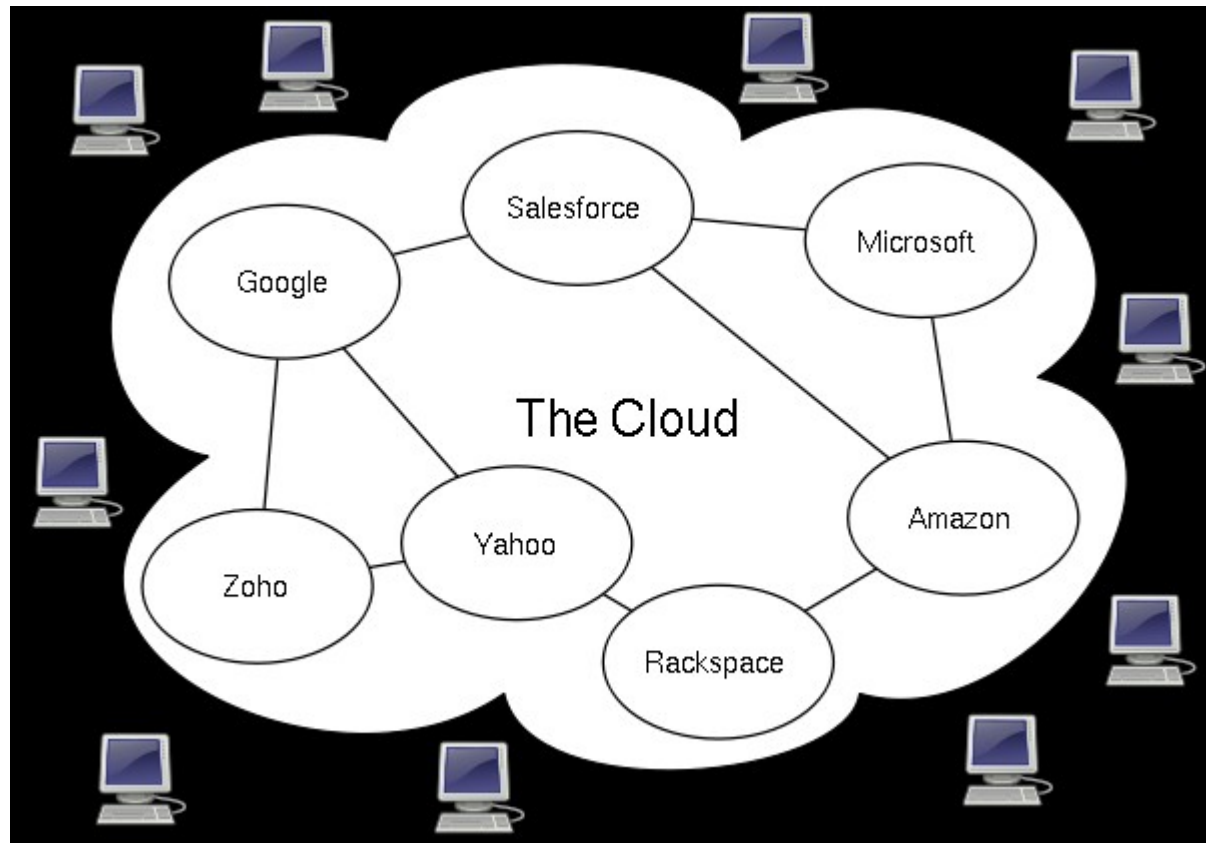


A style of computing in which scalable and elastic IT-enabled capabilities are delivered as a service to external customers using Internet technologies.

-Gartner Group

Simple: Web-based applications with shared data and services.

Was ist Cloud Computing?



Why cloud computing is different

“Unlike most innovations ... which started in the enterprise and went to the consumer, this innovation started in consumer and is now coming back into the enterprise.”

-Geoffrey Moore

“Core Content and the Cloud”

<http://www.youtube.com/watch?v=0swJCYLH2Ck>



Why Cloud Computing for enterprises?



Subscribe to high quality services **when / as long as needed**

Choose **best value**, not pieces of technology

Save **costs** on IT infrastructure & management

Improve **service quality** (performance, availability, ...)

Improve **visibility and accessibility** of the service

Focus on core business, grow, innovate

Collaborate, Aggregate & Share

Data & Services



Data security & privacy, data ownership & exit options

Scalability, Reliability and Performance of the Service

Interoperability with external Services

Compliance with legal standards (national, EU & international), lack of appropriate standards

...



“If you think that you know better than ‘the cloud’, you don’t.”

-Geoffrey Moore

“Core Content and the Cloud”

<http://www.youtube.com/watch?v=0swJCYLH2Ck>

IT strategy cloud computing (Sept 2010)



- Remove technical, structural, organisational and legal barriers
 - data integrity and security
 - service availability
 - service interoperability
 - legal issues / contract templates
- **Increase public acceptance** of cloud based solutions
- **Leverage economic potential**, especially for the public sector and smaller and medium-sized businesses

**Framework Paper on Information Security,
issued by the *Bundesamt für Sicherheit in der
Informationstechnik* (BSI) / Federal Office for Information
Security (Sept 2010) for review**

Minimum **security requirements for cloud solution service
providers, including :**

- **ID and rights management, Emergency management,
Interoperability, Data protection and compliance, Cloud
certification**



Libraries and Cloud Computing

Changing demand



Changing Collections



- **Libraries are doing more than ever**
- **Libraries are changing rapidly**
- **Cost & time requirements are exploding**
- **Cloud computing has helped other industries**

**Libraries have been building “cloud” services for 40 years
(cataloging, resource sharing, online reference...)**



Cloud based library services could

**bring the power of library cooperation
to core library management**

Libraries will be freed to focus on innovation

Why Cloud Computing for enterprises libraries?



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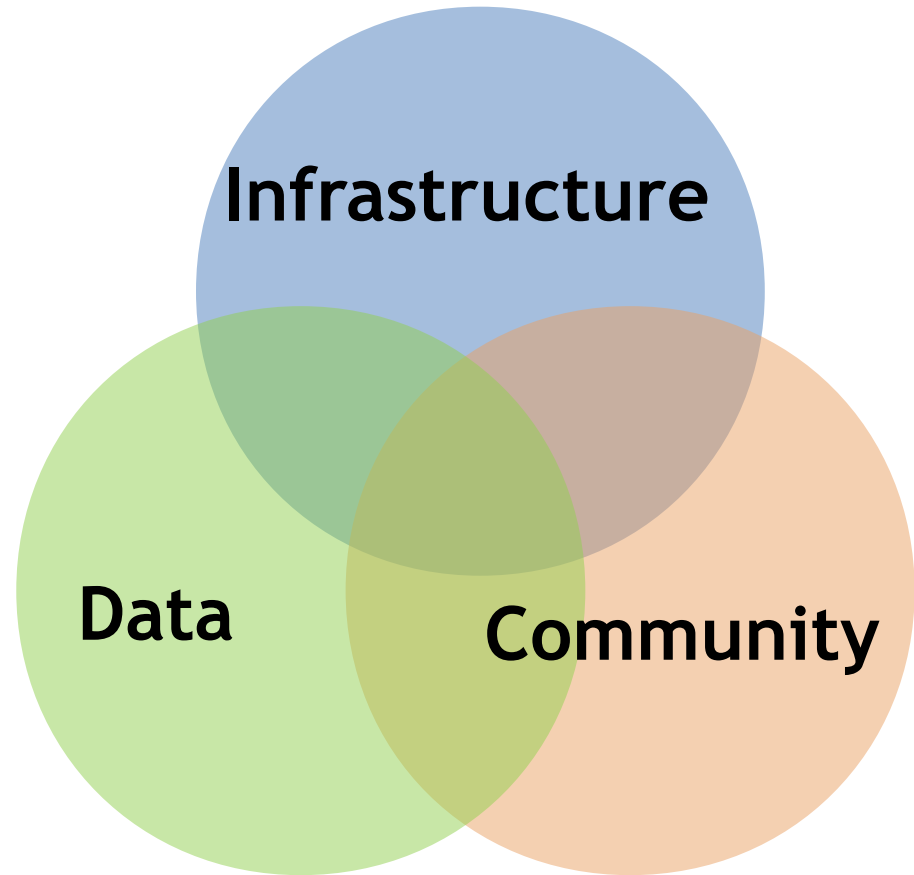
Data & Services



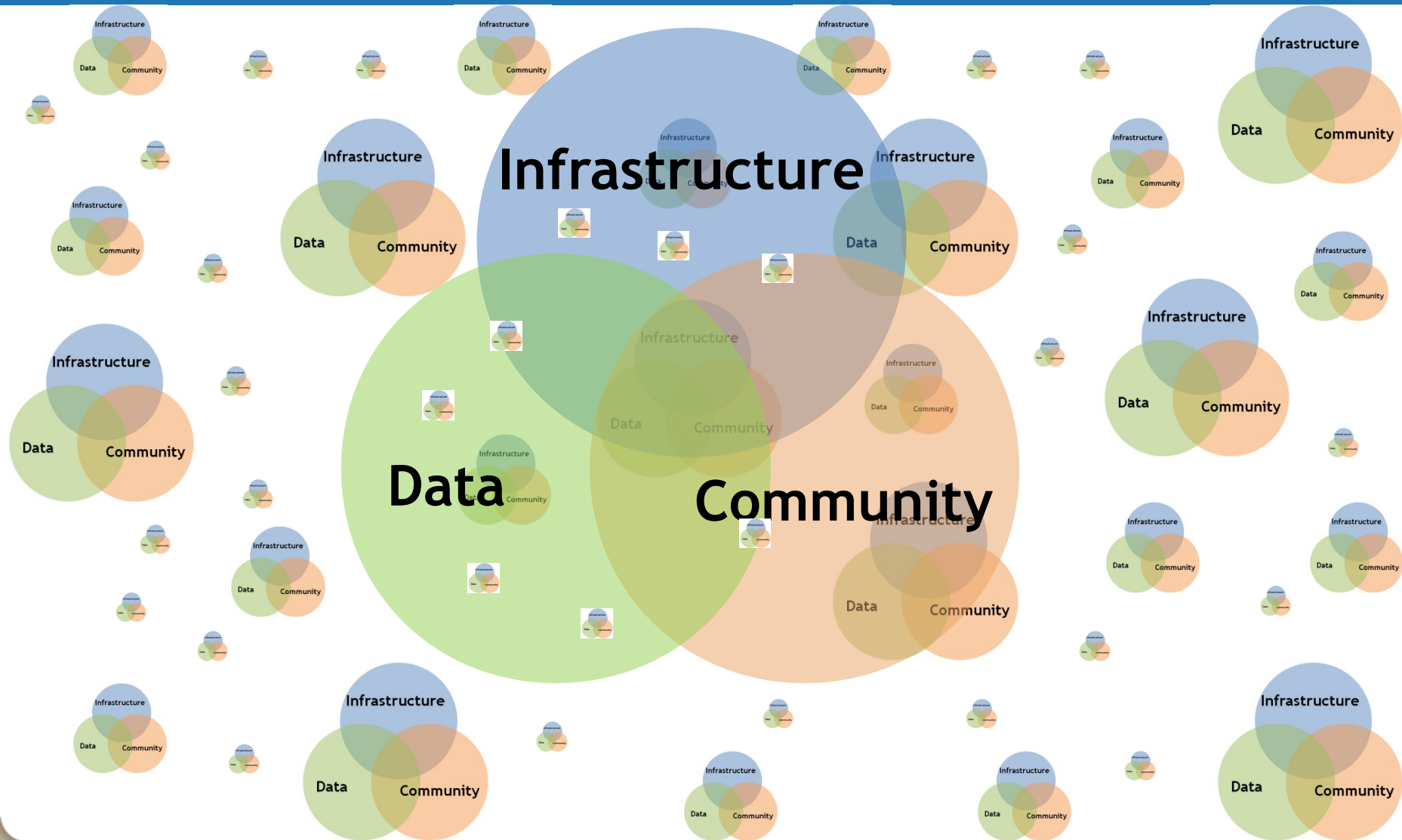
Cloud Computing for Libraries

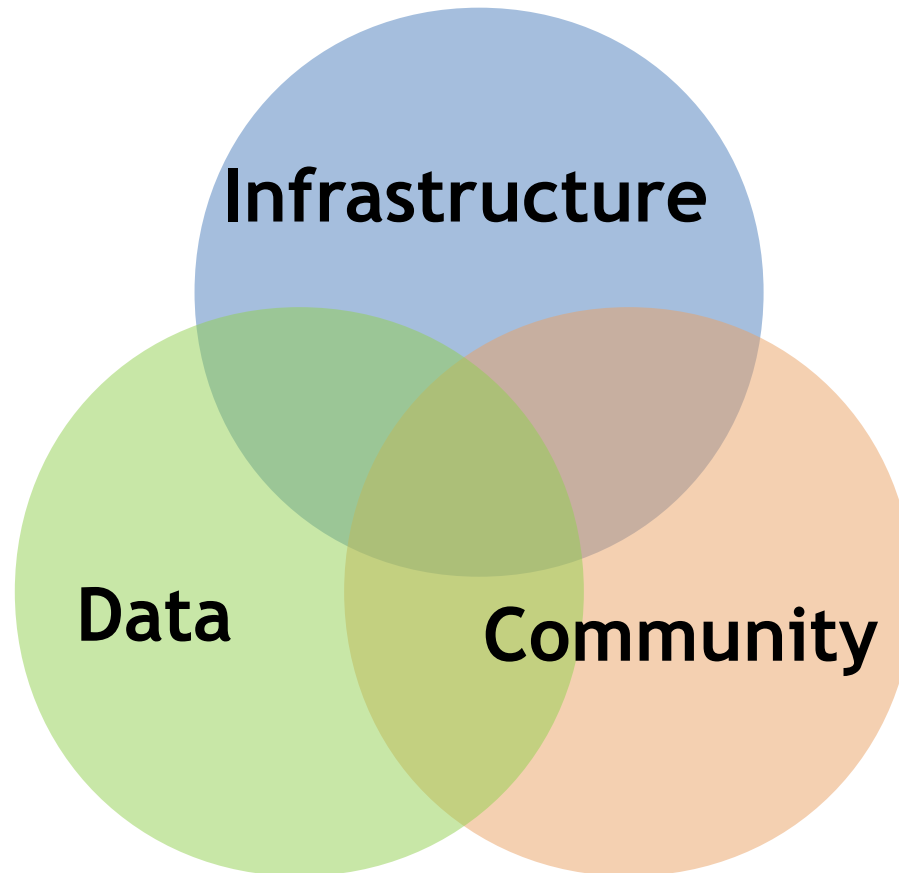
Some Ideas on Architecture

Successful on the web (web-scale)



Libraries and Web-Scale?



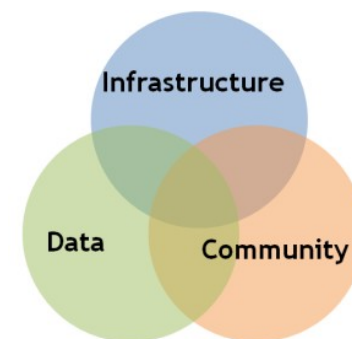


Key principles of a cooperative platform

Data richness: Offer data pools and integrated workflows for all purchased, licensed and digital content

Collaboration: Share data and services with other libraries & partners in a controlled way

Designed for the cloud: Responsive, massive scalable, highly fault tolerant, suitable for public consumption

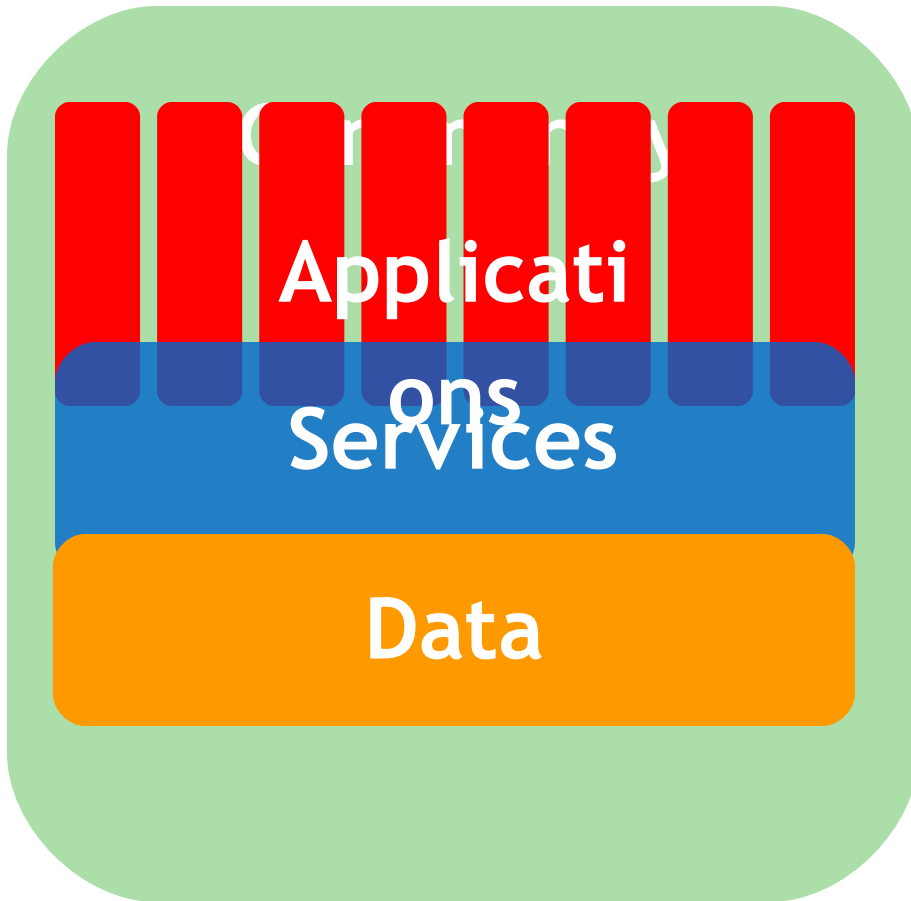


Key principles of a cooperative platform



Openness: Support **interoperability** between cloud based solutions, with library-developed or 3rd party applications / services through APIs, incl. exit options

Extensibility: **Platform** can be extended by **applications**, provided by supplier, libraries or partners



**OCLC Apps, Library apps,
3rd party apps**

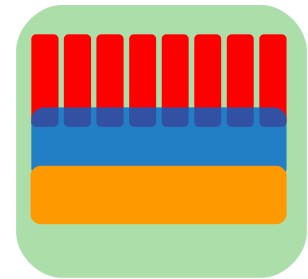
Services - powering apps

Data Services

With such an architecture -
libraries can develop **their own custom applications**
for library management activities.

In addition, they can
expose and share **those applications** as Web services
on the platform for others to find and reuse.

They can **innovate collectively**.



From a practical standpoint, the Platform offers an infrastructure for developing and sharing applications.

- For libraries: An “**App Gallery**”, through which libraries can easily share apps created by the community
- For developers: A “**toolbox**” that allows building and sharing of apps, based on data and services exposed on the platform, including documentation and community support
- Extensibility and Interoperability with external data, services and applications

“I want to...”



I want to create an app
that combines
my library's activity
with info about titles
on the NY Times
bestseller list.

“I want to build an app...”



THE NEW YORK TIMES BOOK REVIEW

Best Sellers

FICTION		Last	Week	On List
1	MINDTRECH , by Pamela McLaughlin. (Warner, \$24.95.) Trang, Martinez suspects her Pilates instructor may also be a vicious serial killer.		1	
2	SAGEKNIGHTS OF DARKHORN , by Gerry Basson. (Morrow, \$26.95.) Astrid Southerland attempts to reclaim the throne from the wicked Scarling clan. The fifteenth volume of the "Bloodsuns" series.	1	3	
3	THE BALTHAZAR TABLET , by Tim Drew. (Doubleday, \$24.95.) The murder of a cardinal leads a Yale professor and an underwear model to the Middle East, where they uncover clues to a conspiracy kept hidden by the Shriners.	3	58	
4	GREAT FISH , by Liz Martin. (Simon & Schuster, \$23.95.) The Biblical story of Jonah, retold from the point of view of the whale.	5	18	
5	NICK BOYLE'S SHOCK BLADE: LYNCHPIN , by Simon Moskowitz. (Broadman & Holman, \$24.99.) After a coup by Admiral Chan threatens to destroy the Internet, the ShockBlade team is forced to ally with their Chinese rivals.		1	

NONFICTION		Last	Week	On List
1	CRACKED LIKE TEETH , by Dexter Eagan. (Morrow, \$23.95.) A memoir of petty crime, drunken brawls, and recovery, by a winter who was addicted to pain thinner by age nine.		1	
2	EMPANADAS IN WORCESTER , by James Wirzbicki. (Farrar, Straus & Giroux, \$27.50.) Traveling from Kharitoun to Madras to Rhode Island, a commentator for CNN suggests globalization means a stranger but friendlier world in the 21st century.	26		
3	WRONG: THE LIBERAL PLAN TO HIJACK YOUR LIFE AND PERVERT YOUR KIDS , by Katie Crispin. (ReganBooks/HarperCollins, \$25.95.) The host of TV's "Smashmouth" takes aim at "Hollywood mind-molesters," "media jhadsis," public school teachers, and others.		1	
4	NEEDS IMPROVEMENT IN ALL AREAS , by Margot Kilby with Sean Boyland. (ReganBooks/HarperCollins, \$29.95.) An attack on President George W. Bush, written by his former kindergarden teacher.	3	4	
5	JOCKSTRAPS AIN'T FOR EATING , by J. D. Pregeron. (St. Martin's, \$29.95.) The former	7	2	

Trends from outside of the library realm...



- ▶ Receive
- ▶ Manage Budgets
- ▶ Manage Vendors
- Bestsellers

ement Service beta

Welcome, Bob Black | [log out](#)

Settings Acquisitions Circulation

New York Times Oprah USA Today Amazon Washington Post

Results 1-10 of 20

Rank	Title	Weeks On	Copies	Holds	<input type="checkbox"/>
1	The girl with the dragon tattoo	13	7	17	<input type="checkbox"/>
2	The girl who played with fire	12	4	12	<input type="checkbox"/>
3	Black hills	3	9	1	<input type="checkbox"/>
4	The bourne deception	2	6	2	<input type="checkbox"/>
5	The doomsday key	3	6	5	<input type="checkbox"/>
6	Orchard valley grooms	3	9	2	<input type="checkbox"/>
7	Garrett	3	9	3	<input type="checkbox"/>
8	Medusa	3	0	8	<input type="checkbox"/>
9	Matters of the heart	3	9	9	<input type="checkbox"/>
10	Married by morning	3	6	1	<input type="checkbox"/>

Results 1-10 of 20

Order

Branch: OCLC Unit Test Library



Feed into selection and acquisition decision-making trends within the library

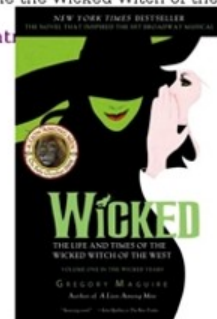
“I begin by...”

Searching for documentation and other information necessary to begin writing my app.



- API Documentation
- Developer Network Handbook (PDF)
- Classify
- Dewey Web Services
- LCNAF
- Metadata Crosswalk
- Open URL Gateway
- Questionpoint Knowledge Base
- Terminology Services
- VIAF
- WorldCat Basic

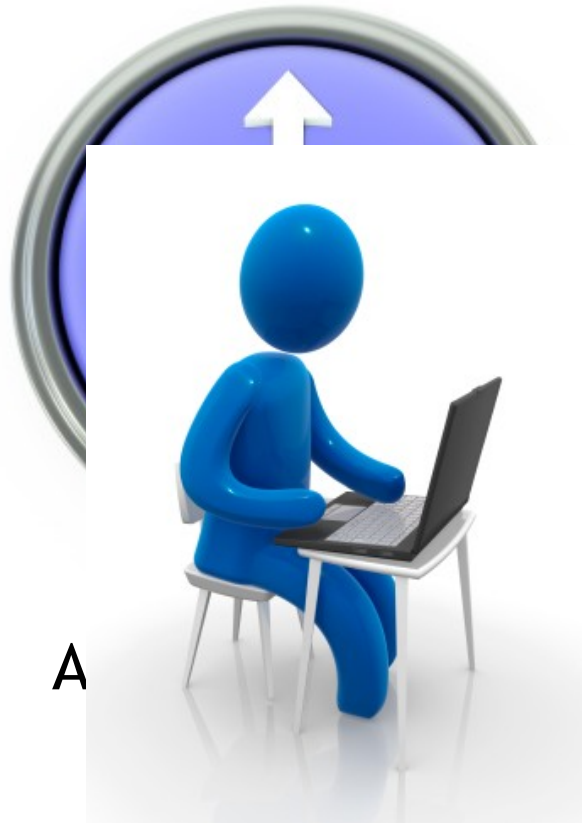
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<published_date>2008-11-16</published_date>
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<asterisk>0</asterisk>
<dagger>0</dagger>
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    <title>WICKED</title>
    - <description>
      A green-skinned girl grows up to become the Wicked Witch of the West.
    </description>
    <contributor>by Gregory Maguire</contributor>
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    <contributor_note/>
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  </isbn>
- <isbn>
```



Num
aries
titled identifier and OCLC Symbol
ber and citation format

“Next I ...”

Build my app in my local
it...



```
// build request
$listURL =
'http://api.nytimes.com/svc/books/v2/lists/' .
$listname . '.xml';
$listURL = $listURL . '?api-key=' . $NYT_API ;
// go get the XML
$xml = simplexml_load_file($listURL);
$bookCount = count($xml-
>xpath('//results/book'));
if ($bookCount > 0) {
    $list_title = $xml->results->book[0]-
>list_name;
    $list_date = $xml->results->book[0]-
>published_date;
```


Managing Apps on the Platform



Platform Profile

[My Profile](#)

[My Apps](#)

Manage Apps

Add an App to the repository (max size:5120K)

Filename: [Browse...](#)

[Upload App](#)

ID	App Name	Status	Action
237	Search the Gail Borden Public Library catalog	Approved	
238	The Librarian's Book Revoogle	Approved	
239	Montréal Library Network	Approved	
240	Riverside Public Library	Approved	
241	Frogger	Approved	
242	Hamster	Approved	
243	Tetrix	Approved	

Uploading an App to the Platform

[My Profile](#)
[My Apps](#)

Add an App to the repository (max size:5120K)

Filename:

Upload Complete.

ID	App Name	Status	Action
237	Search the Gail Borden Public Library catalog	Approved	
238	The Librarian's Book Revoogle	Approved	
239	Montréal Library Network	Approved	
240	Riverside Public Library	Approved	
241	Frogger	Approved	
242	Hamster	Approved	
243	Tetrix	Approved	
260	Circulation Demo	Approved	
261	Super Flash Mario Bros	Approved	
262	Super Flash Mario Sisters	Approved	

Uploading an App to the Platform



OCLC[®] Cooperative Platform beta Welcome, Guest

[App Gallery](#) [Service Catalog](#) [Platform Profile](#)

Platform Profile

- [My Profile](#)
- [My Apps](#)

Edit App Metadata

App Title : Bestseller 1.5

Contributed By : guest

Created Date : Wed Feb 23 13:28:16 EST 2011

Organization : 6569

Author : Harnish

Author Email : harnishk@oclc.org

Brief Description : The Bestseller widget aggregates data from online sources such as the New York Times and Oprah Bookclub lists.

Category : General Acquisitions Circulation

Features : [analytics]

Full Description :

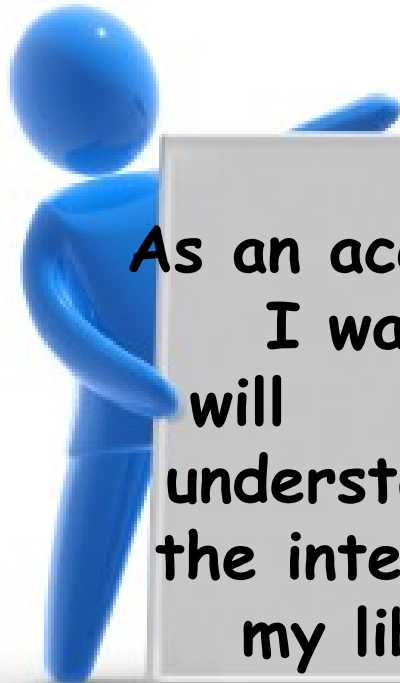
Thumbnail :

Screenshot :

“And then I share the app...”



“I want to...”



As an acquisitions librarian,
I want to find tools that
will help me to better
understand and react to
the interests of
my library community.

THE NEW YORK TIMES BOOK REVIEW

Best Sellers

FICTION			NONFICTION		
The Book	Last Week	On List	The Book	Last Week	On List
1 MINDSTRETCH , by Pamela McLaughlin. (Warner, \$24.95.) Trang Martinez suspects her Pilates instructor may also be a vicious serial killer.	1		1 CRACKED LIKE TEETH , by Dexter Eagan. (Morrow, \$24.95.)	1	
2 SAGENIGHTS OF DARKHORN , by Gerry Bonion. (Morrow, \$26.95.) Astrid Soulbrighter attempts to reclaim the throne from the wicked Seaking clan. The fifteenth volume of the "Bloodrealms" series.	1	3			
3 THE BALTHAZAR TABLET , by Tim Drew. (Doubleday, \$24.95.) The murder of a cardinal leads a Yale professor and an underwear model to the Middle East, where they uncover clues to a conspiracy kept hidden by the Shriners.	3	58			
4 GREAT FISH , by Liz Martin. (Simon & Schuster, \$23.95.) The Biblical story of Jonah, retold from the point of view of the whale.	5	18			
5 NICK BOYLE'S SHOCK BLADE: LYNCHPIN , by Simon Moskowitz. (Broadman & Holman, \$24.99.) After a coup by Admiral Chao threatens to destroy the Internet, the ShockBlade team is forced to ally with their Chinese rivals.	1				



Finding an App on the Platform



Super Flash Mario Sisters

Web Service: General

Developer: Wielee

This is a nice flash remake of the classic Super Mario Bros, with an option to play as Mario or Luigi!



Hamster 2

Web Service: General

Developer: Adam Bowman

This lively pet hamster will keep you company throughout the day.

Bestseller 1.5

Web Service: General

Developer: Harnish

The Bestseller widget aggregates data from online sources such as the New York Times and Oprah Bookclub lists.

A Sample Platform App



OCLC[®] Cooperative Platform beta Sign in

App Gallery [Service Catalog](#) [Platform Profile](#)

App Gallery
[Browse](#)

Install

Bestseller 1.5

Description : The Bestseller widget aggregates data from online sources such as the New York Times and Oprah Bookclub lists.

Organization : 6569

Create Date : Wed Feb 23 13:28:16 EST 2011

Author : Harnish

Author Email : harnishk@oclc.org

Locales :

Categories : [General]

Features : [analytics]

Screenshot :

Exactly what I want!

Using a Shared App in WMS



The screenshot displays the OCLC Web-scale Management Service interface. The top navigation bar includes the OCLC logo, the text "Web-scale Management Service beta", and user information "Welcome, Bob Black | [log out](#)". The main navigation menu on the left lists: Discover Items, Order, Receive, Invoice, Manage Budgets, Manage Vendors, and Bestsellers (highlighted). The main content area shows a list of items under the "Bestsellers" section. At the top of this section, there are radio buttons for "New York Times", "Oprah", "USA Today", "Amazon", and "Washington Post". Below this, it says "Results 1-10 of 20" and provides pagination controls: "<< First < Previous 1 2 Next > Last >>".

Rank	Title	Weeks On	Copies	Holds	<input type="checkbox"/>
1	The girl with the dragon tattoo	13	7	17	<input type="checkbox"/>
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9	Matters of the heart	3	9	9	<input type="checkbox"/>
10	Married by morning	3	6	1	<input type="checkbox"/>

Below the table, it says "Results 1-10 of 20" and provides pagination controls: "<< First < Previous 1 2 Next > Last >>". There is an "Order" button below the pagination. At the bottom right of the interface, it says "Branch: OCLC Unit Test Library".

Building on the Developer Network



OCLC Mashathon
November 2011, Cologne



The cloud concept leads to a platform and apps concept for library management services and to collective innovation.

Where are we today? (OCLC Web-Scale Management Services)



- ✓ **Discovery to Delivery : WorldCat Local**
- ✓ **Circulation & Acquisitions**
 - ✓ **General Release US. First production sites LIVE.**
- ✓ **Knowledge Base / License Management (+ API)**
 - **Available for pilots. General Availability Q2 2011**
- ✓ **Open Extensible Platform**
 - **DevNet now; General Availability Q3 2011**

“For 25 years of library automation, we’ve had a choice of *brand*, and now we have a choice of *kind*.”



all Breeding

Thank You!

**Comments? Questions?
Just let me know, now or later.**

annette.dortmund@oclc.org

